

# PATTI DAVIS

**Training & Talent Development Leader | Learning Experience Strategist | Leadership Development**

 [direct2patti@gmail.com](mailto:direct2patti@gmail.com)

 [strategy-to-service.com](http://strategy-to-service.com)

LinkedIn: [linkedin.com/in/pattidavis2025](https://www.linkedin.com/in/pattidavis2025)

## PROFESSIONAL SUMMARY

Strategic Training and Talent Development Leader with 25+ years of experience transforming business strategy into learning solutions that develop leaders, improve operational performance, and drive measurable business results.

A true **strategic doer**, known for partnering with executive leadership to identify organizational challenges, develop learning strategies, and personally execute high-impact solutions. Equally comfortable leading enterprise learning initiatives, facilitating executive workshops, or designing engaging learning experiences from concept through implementation.

**Turning business strategy into learning that drives performance.**

## EXECUTIVE EXPERTISE

|                               |                                  |                                |                              |
|-------------------------------|----------------------------------|--------------------------------|------------------------------|
| Training & Talent Development | Performance Consulting           | Facilitation & Public Speaking | New Store Openings           |
| Leadership Development        | Organizational Change            | Executive Presentations        | Project & Program Leadership |
| Learning Experience Strategy  | Workforce Enablement             | Conference Speaking            | Instructional Design         |
| Organizational Development    | Executive Partnership            | Cross-Functional Leadership    | AI-Enabled Learning          |
| Learning Strategy             | Business Performance Improvement | Team Leadership & Coaching     | Multimedia Production        |

## TECHNOLOGY

### Learning Platforms

Articulate Storyline 360 • Rise 360 • Adobe Captivate • LMS Administration

### Creative & Video

Adobe Photoshop • Illustrator • InDesign • Premiere Pro • Camtasia • Audition • Canva

### Artificial Intelligence

ChatGPT • Microsoft Copilot • Synthesia • HeyGen • AI Image, Music & Video Creation

## PROFESSIONAL EXPERIENCE

### Modern Training & Development

Learning Experience & Media Designer

November 2023 – April 2026

#### Key Contributions

- Designed eLearning courses, instructor-led training materials, facilitator guides, job aids, and microlearning experiences for hospitality, retail, and customer service organizations.
- Produced instructional videos, multimedia content, motion graphics, and interactive learning assets that increased learner engagement and knowledge retention.
- Applied Learning Experience Design (LXD) principles and adult learning theory to transform complex operational content into engaging learner-centered experiences.

### The ONE Group | STK Steakhouse & Kona Grill

Director of Training & Talent Development

July 2022 – November 2023

#### Key Contributions

- Led leadership development strategies supporting multi-unit restaurant operations.
- Partnered with Operations and Human Resources leaders to improve onboarding, leadership readiness, and organizational effectiveness.
- Facilitated leadership workshops, management meetings, and executive presentations.

### Corner Bakery

Training & Operations Services Manager

January 2022 – July 2022

#### Key Contributions

- Designed leadership curriculum, facilitator guides, operational standards, and learning resources.
- Led implementation of learning resources across cafés nationwide.
- Facilitated leadership workshops, train-the-trainer sessions, and operational rollouts.

### Toyota – Connected Services (Telematic Services)

Service Operations & Workforce Development Consultant – 1 year contract

December 2020 – December 2021

#### Key Contributions

- Identified operational improvement opportunities through Salesforce analysis.
- Developed learning resources supporting organizational change and employee adoption.
- Partnered with business leaders to improve workforce readiness and service consistency.

### ClubCorp | Invited Clubs

Senior Director of Learning & Development

November 2019 – February 2021

#### Key Contributions

- Directed enterprise learning strategy supporting nationwide hospitality operations.
- Partnered with executive leadership to rapidly deploy communications during the COVID-19.
- Presented strategic initiatives to executive leadership while facilitating enterprise-wide instructor-led and virtual learning experiences.

## **Del Frisco's Restaurant Group (4 Brands)**

Director of Training & People Development

September 2018 – November 2019

### **Key Contributions**

- Led enterprise learning initiatives improving operational consistency.
- Implemented communication systems connecting restaurant leadership nationwide.
- Developed leadership development strategies supporting organizational growth.
- Partnered with executive leadership to improve organizational performance.

## **Cotton Patch Cafe**

Director of Training & Operations Services

November 2015 – May 2018

### **Key Contributions**

- Directed field trainers, facilitators, and new store opening teams.
- Built scalable onboarding and operational training systems.
- Developed leadership programs supporting restaurant managers and field leadership.
- Partnered with operations to improve consistency, readiness, and execution across multiple markets.

## **PUBLIC SPEAKING & FACILITATION**

Throughout my career, I have facilitated engaging learning experiences ranging from small team workshops to enterprise leadership conferences.

Experience includes:

|                         |                              |                                 |                        |
|-------------------------|------------------------------|---------------------------------|------------------------|
| Executive Presentations | Regional Leadership Meetings | New Store Opening Training      | Classroom Facilitation |
| Company Conferences     | Train-the-Trainer Programs   | Virtual Instructor-Led Training | Operational Rollouts   |

Comfortable presenting to audiences ranging from small leadership teams to several hundred participants, with a facilitation style focused on storytelling, interaction, and business application.

## **EDUCATION**

### **LeTourneau University**

Business Management Coursework

### **Le Cordon Bleu**

Food Photography Certification

## **PROFESSIONAL DEVELOPMENT**

|                |                            |                                      |                        |
|----------------|----------------------------|--------------------------------------|------------------------|
| Dale Carnegie  | Achieve Global             | Learning Experience Design (LXD)     | Leadership Development |
| Franklin Covey | DDI Leadership Development | Artificial Intelligence for Learning | Multimedia Production  |

